BEFORE THE BOARD OF CHIROPRACTIC EXAMINERS DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:	Case No. 2020-1254	
ANDREW TUTINO 7103 Broadway Lemon Grove, CA 91945	OAH No. 2021010309	
Chiropractor License No. DC 20427,		
Respondent.		
DECISION A	ND ORDER	
The attached Stipulated Settlement an	nd Disciplinary Order is adopted by the	
Board of Chiropractic Examiners, Departmen	t of Consumer Affairs, as its Decision in	
this matter.		
This Decision shall become effective of IT IS SO ORDERED thisSeptemb		
	nature on File NNE MCCLAIN, D.C.	

BOARD CHAIR

Board of Chiropractic Examiners Department of Consumer Affairs

1	ROB BONTA				
2	Attorney General of California GREGORY J. SALUTE				
3	Supervising Deputy Attorney General DANIEL J. CROSS				
4	Deputy Attorney General State Bar No. 203017				
5	600 West Broadway, Suite 1800 San Diego, CA 92101				
6	P.O. Box 85266 San Diego, CA 92186-5266				
7	Telephone: (619) 738-9058 Facsimile: (619) 645-2061				
8	Attorneys for Complainant				
9	BEFOR				
10	BOARD OF CHIROPRACTIC EXAMINERS DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA				
11	STATE OF C.	ALIFORNIA			
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13	In the Matter of the Accusation Against:	Case No. 2020-1254			
14	ANDREW TUTINO	OAH No. 2021010309			
15	7103 Broadway Lemon Grove, CA 91945	STIPULATED SETTLEMENT AND			
16	Chiropractic License No. DC 20427	DISCIPLINARY ORDER			
17 18	Respondent.				
19	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-				
20	entitled proceedings that the following matters are true:				
21	<u>PARTIES</u>				
22	1. Robert Puleo (Complainant) is the Executive Officer of the Board of Chiropractic				
23	Examiners (Board). He brought this action solely in his official capacity and is represented in this				
24	matter by Rob Bonta, Attorney General of the State of California, and Daniel J. Cross, Deputy				
25	Attorney General.				
26	2. Respondent Andrew Tutino (Respond	ent) is represented in this proceeding by			
27	attorney Ginger R. Kelley, 4121 Westerly Place, S	Suite 101, Newport Beach, CA 92660.			
28	///				
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3. On January 1, 1990, the Board issued Chiropractic License No. DC 20427 to Respondent. The Chiropractic License was in full force and effect at all times relevant to the charges brought in Accusation No. 2020-1254, and will expire on November 30, 2021, unless renewed.

JURISDICTION

- 4. Accusation No. 2020-1254 was filed before the Board, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on October 13, 2020. Respondent timely filed his Notice of Defense contesting the Accusation.
- 5. A copy of Accusation No. 2020-1254 is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 6. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation No. 2020-1254. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 7. Respondent is fully aware of his legal rights in this matter, including: the right to a hearing on the charges and allegations in the Accusation; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 8. Respondent voluntarily, knowingly, and intelligently waives and gives up each right set forth above.

CULPABILITY

Respondent understands and agrees that the charges and allegations in Accusation
 No. 2020-1254, if proven at a hearing, constitute cause for imposing discipline upon his
 Chiropractic License.

- 10. For the purpose of resolving the Accusation without the expense and uncertainty of further proceedings, Respondent agrees that at a hearing Complainant could establish a factual basis for the charges in the Accusation, and that Respondent hereby gives up his right to contest those charges.
- 11. Respondent agrees that his Chiropractic License is subject to discipline and he agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

CONTINGENCY

- 12. This stipulation shall be subject to approval by the Board. Respondent understands and agrees that counsel for Complainant and Board staff may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or his counsel. By signing the stipulation, Respondent understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 13. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 14. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each party.
- 15. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

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DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Chiropractic License No. DC 20427 issued to Respondent Andrew Tutino is revoked. However, the revocation is stayed and Respondent is placed on probation for five years on the following terms and conditions:

- 1. **Obey All Laws.** Respondent shall obey all federal, state, and local laws, and all statutes and regulations governing the practice of Chiropractic in California. A full and detailed account of any arrests and or convictions for any violations of law shall be reported by the Respondent to the Board in writing within 72 hours of occurrence. To permit monitoring of compliance with this term, Respondent shall submit completed fingerprint cards and fees within 45 days of the effective date of this decision, unless previously submitted as part of the licensure application process. Respondent shall submit a recent 2" x 2" photograph of himself within 45 days of the effective date of the final decision.
- 2. **Quarterly Reports.** Respondent shall submit quarterly reports under penalty of perjury on a form entitled "Quarterly Probation Report" (No. QPR100 (Rev. 7/04)), certifying and documenting whether there has been compliance with all conditions of probation. If the final probation report is not made as directed, probation shall be extended automatically until such time as the final report is made.
- 3. **Probation Monitoring.** Respondent shall comply with the Board's probation compliance monitoring program. Failure to comply with probation monitoring shall be considered a violation of probation.
- 4. **Interview with Board.** Respondent shall appear in person for interviews with the Board's Enforcement staff, the full Board, or its designee upon request at various intervals and with reasonable notice.
- 5. **Continuing Education.** Respondent shall provide evidence of continuing education, required for license renewal, if requested by the Board.
- 6. **Reimbursement of Board Costs.** Respondent shall reimburse to the Board its costs of investigation and enforcement of \$14,154.25. If Respondent fails to pay the costs as directed by the Board and on the date(s) determined by the Board, it shall constitute a violation of

- 7. **Tolling of Probation.** If Respondent leaves California to reside or practice outside the State, or for any reason should stop practicing chiropractic in California, Respondent must notify the board in writing of the dates of departure and return or the dates of non-practice within ten days of departure or return. Non-practice is defined as any period of time exceeding 30 days in which Respondent is not engaging in the practice of chiropractic or any time the license is inactive or in forfeiture status. Periods of temporary residency or practice outside the State or of non-practice within the State shall not apply to reduction of the probationary period. It shall be a violation of probation for Respondent's probation to remain tolled pursuant to the provisions of this condition for a period exceeding a total, consecutive or combined period of one (1) year.
- 8. **No Preceptorships or Supervision of Interns.** Respondent shall not supervise any chiropractic student (intern) participating in a preceptor program or any unlicensed chiropractic graduate and shall not perform any of the duties of a preceptor.
- 9. **Violation of Probation.** If Respondent violates probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an Accusation or Petition to Revoke Probation is filed against Respondent during probation, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final. If Respondent has not complied with any term or condition of probation, the Board shall have continuing jurisdiction over Respondent, and probation shall automatically be extended until all terms and conditions have been met or the Board has taken other action as deemed appropriate to treat the failure to comply as a violation of probation, to terminate probation, and to impose the penalty which was stayed.
- 10. **Notification of Employment.** Within ten (10) days of a change in employment -- either leaving or commencing employment -- Respondent shall so notify the Board in writing, including the address of the new employer.
- 11. **Notice to Employers.** Respondent shall notify all present and prospective employers of the Decision in case No. 2020-1254 and the terms, conditions, and restrictions

imposed on by the Decision.

Within 30 days of the effective date of this Decision, and within 15 days of Respondent undertaking new employment, Respondent shall cause his employer to report to the Board in writing acknowledging the employer has read the Decision in case No. 2020-1254.

"Employment" within the meaning of this provision shall include any full-time, part-time or temporary service as a chiropractor.

12. **Notice to Employees.** Respondent shall, upon or before the effective date of this Decision, ensure that all employees involved in chiropractic operations are made aware of all the terms and conditions of probation, either by posting a notice of the terms and conditions, circulating such notice, or both. If the notice required by this provision is posted, it shall be posted in a prominent place and shall remain posted throughout probation. Respondent shall ensure that any employees hired or used after the effective date of this Decision are made aware of all the terms and conditions by posting a notice, circulating a notice, or both.

"Employees" as used in this provision includes all full-time, part-time, temporary and independent contractors employed or hired at any time during probation.

Respondent shall, if requested, provide proof to the Board or its designee that all employees are aware of the Decision in 2020-1254 since its effective date.

- 13. License Surrender. Following the effective date of this Decision, if Respondent ceases practicing due to retirement, health reasons or is otherwise unable to satisfy the terms and conditions of probation, Respondent may voluntarily tender his license to the Board. The Board reserves the right to evaluate the Respondent's request and to exercise its discretion whether to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances. Upon formal acceptance of the tendered license, Respondent will no longer be subject to the terms and conditions of probation. Respondent shall relinquish his wall license and pocket renewal license to the Board or its designee within 10 days from the date of acceptance.
- 14. **Completion of Probation.** Upon successful completion of probation, Respondent's license will be fully restored.
 - 15. California Chiropractic Law Exam (CCLE). Respondent shall take and pass the

CCLE within the first six months of the effective date of this Decision. If Respondent fails this examination, Respondent must take and pass a re-examination. The Respondent shall pay the cost of the examination and any subsequent re-examinations at the examination fee currently in place. Failure to pass the CCLE within the first 6 months of the effective date of this Decision shall constitute a violation of probation and automatically extend the period of probation.

- 16. Special Purposes Examination for Chiropractic (SPEC). Respondent shall take and pass the SPEC examination administered by the National Board of Chiropractic Examiners (NBCE) within the first six months of the effective date of this Decision. If Respondent fails this examination, Respondent must take and pass a re-examination. Respondent is responsible to provide proof to the Board of successful completion of this examination. Respondent shall pay the cost of the examination and any subsequent re-examinations at the examination fee set by the NBCE. Failure to pass the SPEC within the first 6 months of the effective date of this Decision shall constitute a violation of probation and automatically extend the period of probation.
- 17. **Ethics and Boundaries Examination**. Respondent shall take and pass an Ethics and Boundaries Examination via EBAS within the first six months of the effective date of this Decision. The examination shall consist of five essay examination sections including, one section addressing unprofessional conduct, two sections addressing professional standards, and two sections addressing fraud. If Respondent fails this examination, Respondent must take and pass a re-examination. The Respondent shall pay the cost of the examination and any subsequent re-examinations at the examination fee currently in place. Failure to pass all five sections of the Ethics and Boundaries examination within the first six months of the effective date of this Decision shall constitute a violation of probation and automatically extend the period of probation.
- 18. **Billing Monitoring.** Within sixty days of the effective date of this Decision, Respondent shall submit to the board, for its prior approval, the name along with Curriculum Vitae of a person to act as Respondent's monitor. The billing monitor can be one of the following:
 - A licensed Chiropractor, who is licensed in good professional standing and

licensed for at least five (5) years; or

- A Certified Professional Coder in good professional standing; or
- A Certified Medical/Healthcare Biller or Auditor in good professional standing, or
- A Certified Public Accountant in good professional standing; or
- A Professional Bookkeeper in good professional standing

For purposes of this section, good professional standing means, that the billing monitor cannot have his or her professional Chiropractic license or personal professional certification with any history of administrative disciplinary action or probation or with any prior civil or criminal action against them involving insurance fraud, or acts of moral turpitude or dishonesty. All proposed billing monitors shall be independent, with no professional or personal relationship with Respondent, including a familial relationship with or be an employee, partner, or associate of Respondent. It is Respondent's responsibility to ensure their billing monitor has copies of the Accusation in this matter along with the Decision and Order for reference.

Once the Board has approved a billing monitor, Respondent shall submit a plan or scope of review by which the billing monitor will provide monitoring of Respondent's billing practices for the first three years of probation. Respondent must have a continuous record of chiropractic treatment of patients, which shall include billing, accounting, and payment records, to be examined by the billing monitor. Pro bono treatment or trade for services will not be accepted. Failure to treat patients on a fee for service basis will be considered non-compliance with this term and Respondent's probation will be tolled until Respondent treats patients on a fee for service basis.

If at any time during the first three years of probation, the billing monitor quits or is otherwise unavailable to perform his or her monitoring duties, within fifteen calendar days of the same, Respondent shall submit to the Board, for its prior approval, the name and qualifications of one or more persons to be the billing monitor. The billing monitor shall submit written reports to the Board on a quarterly basis during the first three years of probation verifying that monitoring has taken place as required. It shall be Respondent's responsibility to ensure that the required

reports are filed in a timely manner. Respondent shall give the monitor access to all of Respondent's chiropractic practice business records including financial and patient records. Monitoring shall consist of at least four hours, per quarter, of review of Respondent's records. This review shall take place in Respondent's office or Respondent's place of employment. If any patient records will be reviewed by the 3rd party billing monitor related to required monitoring or audit activities, Respondent must notify his or her patients of this purpose and also ensure notified patients submit a signed authorization release of records in accordance with privacy law (HIPPA) for this purpose. If the monitor prepares a quarterly report to the Board that finds substantial errors or omissions in, or questionable billing practices, monitoring may be increased at the discretion of the Board and Respondent shall immediately comply therewith. All costs of monitoring shall be borne by the Respondent.

19. **Notification to Patients.** Pursuant to Business and Professions Code section 1007, Respondent shall provide a separate disclosure that includes Respondent's probation status, the length of the probation, the probation end date, all practice restrictions placed on Respondent by the Board, the Board's telephone number, and an explanation of how the patient can find further information on Respondent's probation on Respondent's profile page on the Board's online license information Internet Web site, to a patient or the patient's guardian or health care surrogate before the patient's first visit following the probationary order while Respondent is on probation. Respondent shall obtain from the patient, or the patient's guardian or health care surrogate, a separate, signed copy of that disclosure. Respondent shall submit satisfactory evidence of compliance with this term and condition of probation upon request by the Board.

Respondent shall not be required to provide a disclosure pursuant to this term and condition of probation if any of the following applies: (1) the patient is unconscious or otherwise unable to comprehend the disclosure and sign the copy of the disclosure and a guardian or health care surrogate is unavailable to comprehend the disclosure and sign the copy; (2) the visit occurs in an emergency room or an urgent care facility or the visit is unscheduled, including consultations in inpatient facilities; (3) the licensee who will be treating the patient during the visit is not known to the patient until immediately prior to the start of the visit; or (4) Respondent does not have a

1	direct treatment relationship with the patient.		
2	<u>ACCEPTANCE</u>		
3	I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully		
4	discussed it with my attorney, Ginger R. Kelley. I understand the stipulation and the effect it wil		
5	have on my Chiropractic License. I enter into this Stipulated Settlement and Disciplinary Order		
6	voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the		
7	Board of Chiropractic Examiners.		
8			
9	DATED: 7-13-21 Signature on File		
10	ANDREW TUTINO Respondent		
11	I have read and fully discussed with Respondent Andrew Tutino the terms and conditions		
12	and other matters contained in the above Stipulated Settlement and Disciplinary Order. I approve		
13	its form and content.		
14	DATED: 7/13/2021 Signature on File		
15	GINGER R. KELLEY Attorney for Respondent		
16			
17	<u>ENDORSEMENT</u>		
18	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully		
19	submitted for consideration by the Board of Chiropractic Examiners.		
20	DATED: 7/12/21 Daniel of the date of the		
21	DATED: 7/13/21 Respectfully submitted,		
22	ROB BONTA Attorney General of California GREGORY J. SALUTE		
23	Supervising Deputy Attorney General		
24	Signature on File		
25	Daniel J. Cross		
26	Deputy Attorney General Attorneys for Complainant		
27	SD2020800498/ 82937882.docx		
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Exhibit A

Accusation No. 2020-1254

1	XAVIER BECERRA			
2	Attorney General of California THEODORE S. DRCAR			
3	Supervising Deputy Attorney General DANIEL J. CROSS Deputy Attorney General State Bar Number 203017			
4				
5	600 West Broadway, Suite 1800 San Diego, CA 92101			
6	P.O. Box 85266 San Diego, CA 92186-5266			
7	Telephone: (619) 738-9058 Facsimile: (619) 645-2061			
8	Attorneys for Complainant			
9	BEFOR			
10	BOARD OF CHIROPRACTIC EXAMINERS DEPARTMENT OF CONSUMER AFFAIRS			
11	STATE OF CA	ALIFORNIA		
12				
13	In the Matter of the Accusation Against:	Case Number 2020-1254		
14	ANDREW TUTINO 7103 Broadway	ACCUSATION		
15	Lemon Grove, CA 91945			
16	Chiropractic License Number DC 20427			
17	Respondent.			
18				
19	PART	<u> YIES</u>		
20	1. Robert Puleo (Complainant) brings th	is Accusation solely in his official capacity as		
21	the Executive Officer of the Board of Chiropractic	Examiners (Board), Department of Consumer		
22	Affairs.			
23	2. On January 1, 1990, the Board issued	Chiropractic License Number DC 20427 to		
24	Andrew Tutino (Respondent). The Chiropractic License was in full force and effect at all times			
25	relevant to the charges brought herein and will exp	pire on November 30, 2020, unless renewed.		
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COST RECOVERY

7. CCR section 317.5, subdivision (a), provides that the Board may request an administrative law judge direct a licentiate to pay the reasonable costs of the investigation and enforcement of a case.

FACTUAL ALLEGATIONS

- 8. An investigation of a consumer complaint submitted by patient AT revealed that Respondent violated multiple rules and regulations adopted by the Board.
- 9. Respondent treated AT over a 14-month period for three separate incidents. The first incident occurred on December 10, 2014 when AT fell backward to the ground (Case 1). The second incident occurred on May 15, 2015 when AT was involved in a rollover car crash that resulted in severe force to her head, neck, and back (Case 2). The third incident occurred on January 9, 2016 when AT was involved in a rear-end car accident that had tremendous potential for neck injury and mild traumatic brain injury (Case 3). Respondent's treatment of AT for Case 2 and Case 3 overlapped by more than a month.
- 10. In addition to these three incidents, AT had a previous history of serious spinal trauma that required surgical fusion of the cervical spine at C6, and surgery of the lumbar spine. AT disclosed her back injury history in her intake documentation,² and Respondent noted evidence of both surgeries in his review of radiographic reports. The surgeries and the underlying injuries warranted serious consideration when AT presented for treatment with Respondent. The lumbar injury was a major factor contributing to AT's history of low back pain, and both surgeries presented significant potential contraindications to chiropractic spinal adjustments and other manual therapies.
- 11. However, it does not appear that Respondent discussed AT's history of injuries and surgeries with her or seriously considered them in developing AT's treatment plan. The medical records do not mention any communication with AT regarding the injuries and surgeries, discuss

² Although AT responded "no" to an intake question regarding whether she had surgery in the past 5 years, both of these surgeries occurred before that timeframe. 5 years is an arbitrary time-period lacking clinical rationale, limiting the disclosure of information regarding relevant surgical history new patients may provide.

the impact they may have had on her presenting complaints, or analyze the effect they would have on developing AT's immediate and future treatment plan. Moreover, Respondent's treatment documentation does not contain any warning or notation to avoid chiropractic manipulative therapy techniques and other treatment that could aggravate the C6 fusion or the site of the lumbar spine surgery. Instead, Respondent's treatment plans expressly include spinal adjustments and other manual therapies to the cervical and lumbar spine.

- 12. Consistent with the treatment plans, Respondent performed the contraindicated spinal adjustments at AT's C6 level on at least six different occasions from January through March 2016. AT experienced increasing neck pain during this time but Respondent failed to modify the adjustment treatments to avoid aggravating the C6 fusion. As Respondent's treatment continued AT's pain increased, ultimately requiring spinal injections to control the pain.
- 13. During her initial intake for all three Cases, AT reported headaches, insomnia, dizziness, nervousness, loss of balance, anxiety, depression, memory loss, mood swings, and emotional difficulty. These are common symptoms of post-concussion syndrome and mild traumatic brain injury, both of which are potential results of the accidents involved in Case 2 and Case 3. A patient presenting with these symptoms should undergo a thorough neurological examination but Respondent does not appear to have performed one. AT's headaches continued throughout her treatment and at times became "a lot more frequent," but Respondent did not refer her for alternative medical consultations or treatments and continued ineffective, contraindicated chiropractic treatments.
- 14. Notwithstanding AT's extensive injury and treatment history, there is no indication Respondent requested AT's medical records or ever spoke to any of her previous providers. Although Respondent did not review AT's past medical records, he billed for a high level of evaluation and management services that normally includes such review. Billing for a higher, unsupported level of service constitutes a fraudulent billing practice referred to as "up coding."
- 15. Respondent's daily progress and procedural notes and itemized billing statements show that Respondent also double billed on numerous occasions. On 14 separate dates, Respondent billed a total of 43 services to both Case 2 and Case 3. The charges for these services

1	2.	Ordering Andrew Tut	tino to pay the Board of Chiropractic Examiners the reasonable
2	costs of the investigation and enforcement of this case pursuant to CCR section 317.5; and		
3	3.	Taking such other and further action as deemed necessary and proper.	
4			
5			
6	DATED	10/12/2020	Signature on File
7	DATED:	_10/12/2020	ROBERT PULEO
8			Executive Officer Board of Chiropractic Examiners
9			Department of Consumer Affairs State of California
10			Complainant
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