

NOTICE OF TELECONFERENCE
GOVERNMENT & PUBLIC AFFAIRS COMMITTEE MEETING

July 11, 2017
10:00 a.m.

One or more Committee Members will participate in this meeting at the teleconference sites listed below. Each teleconference location is accessible to the public and the public will be given an opportunity to address the Government & Public Affairs Committee at each teleconference location. The public teleconference sites for this meeting are as follows:

Teleconference Meeting Locations:

901 P Street, Suite 142A
Sacramento, CA 95814

Committee Members

Frank Ruffino
901 P Street, Suite 142A
Sacramento, CA 95814
(916) 263-5355

Corey Lichtman, D.C.
538 Stevens Ave
Solana Beach, CA 92075
(858) 876-6300

AGENDA

- 1. Call to Order & Establishment of a Quorum**
- 2. Approval of Minutes**
September 22, 2016
- 3. Review and Discussion on the 2017-2019 BCE Strategic Plan Action Items for the Government & Public Affairs Committee**
- 4. Review, Discussion and Possible Action on the Administrative Procedure Manual**
- 5. Discussion and Possible Action on the Annual Legislative Meet and Greets (Strategic Plan Goal 3.2)**
- 6. Update on Efforts to Increase Public Awareness of the BCE (Strategic Plan Goal 3.1)**
- 7. Update on Public Outreach Presentation (Strategic Plan Action Item 3.3.6)**
- 8. Public Comment**

Note: The Committee may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. [Government Code Sections 11125, 11125.7(a).] Public comment is encouraged; however, if time constraints mandate, comments may be limited at the discretion of the Chair.

9. Future Agenda Items

Note: The Board may not discuss or take action on any matter raised during this public comment section that is not included on this agenda, except to decide whether to place the matter on the agenda of a future meeting. [Government Code Sections 11125.]

10. Adjournment

Meetings of the Board of Chiropractic Examiners are open to the public except when specifically noticed otherwise in accordance with the Open Meeting Act. Public comments will be taken on agenda items at the time the specific item is raised. The Board may take action on any item listed on the agenda, unless listed as informational only. All times are approximate and subject to change. Agenda items may be taken out of order to accommodate speakers and to maintain a quorum. The meeting may be cancelled without notice. For verification of the meeting, call (916) 263-5355 or access the Board's Web Site at www.chiro.ca.gov.

The meeting facilities are accessible to individuals with physical disabilities. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Valerie James at (916) 263-5355 ext. 5362 or e-mail valerie.james@dca.ca.gov or send a written request to the Board of Chiropractic Examiners, 901 P Street, Suite 142A, Sacramento, CA 95814. Providing your request at least five (5) business days before the meeting will help to ensure availability of the requested accommodation.



State of California
Edmund G. Brown Jr., Governor

**Board of Chiropractic Examiners
TELECONFERENCE MEETING MINUTES
Government Affairs Committee
September 22, 2016**

Teleconference Meeting Locations

901 P Street, Suite 142A
Sacramento, CA 95814
(916) 263-5355
(Board Staff)

Julie Elginer, DrPH
Agoura Hills Library
29901 Ladyface Circle
Agoura Hills, CA 91301

John Roza, D.C.
800 Douglas Blvd
Roseville, CA 95678

Mr. Frank Ruffino
Department of Veterans Affairs
700 E. Naples Court
Chula Vista, CA 91911

Committee Members Present

Julie Elginer, DrPH, Chair
John Roza, D.C.
Frank Ruffino

Staff Present

Robert Puleo, Executive Officer
Dixie Van Allen, Licensing Manager
Marcus McCarther, Policy Analyst

Call to Order

Dr. Elginer called the meeting to order at 11:04 a.m.

Roll Call

Dr. Roza called the roll. All Board members were present at the locations listed on the agenda.

Approval of Minutes

MOTION: DR. ROZA MOVED TO APPROVE THE MINUTES OF THE JULY 14, 2016 MEETING.

SECOND: MR. RUFFINO SECONDED THE MOTION

Dr. Elginer referred to page two of the minutes and followed up with staff on the status of a list of stakeholders that participated in the July 2016 Strategic Planning session in San Francisco. Additionally, she requested that the information include who participated, how many, and how they participated in the session.

T (916) 263-5355
F (916) 327-0039
TT/TDD (800) 735-2929
Consumer Complaint Hotline
(866) 543-1311

Board of Chiropractic Examiners
901 P Street, Suite 142A
Sacramento, California 95814
www.chiro.ca.gov

Dr. Elginer inquired about the progress made by the Licensing Committee to review and approve changes to the Board Member Administrative Procedure Manual (BMAPM). Additionally, Dr. Elginer requested that any changes coming from the Committees for Board review be accompanied by a memo detailing all of the requested changes.

Mr. Puleo responded that the Committee had reviewed and approved the changes to the BMAPM and that the Committee Chair would bring the changes forward for approval by the full Board at the October 2016 meeting.

**VOTE: (3-0) (DR. ROZA – AYE, MR. RUFFINO – AYE, DR. ELGINER - AYE)
MOTION CARRIED (3 – 0)**

Review, Discussion, and Possible Action on the Draft 2017- 2019 Strategic Plan (Plan)

Dr. Elginer referred to Page 3 of the Plan and suggested staff capitalize both Board Member and Executive Officer throughout the document.

Dr. Elginer referred to Page 5 and asked Mr. Puleo if there was a specific reason why the Plan template was changed from the previous plan. She explained that the current plan template is not as user friendly and clear as the Board's previous plan.

Mr. Puleo shared that he would follow up with DCA SOLID (SOLID) to see if the previous Plan template is available for current use.

Dr. Elginer referred to Page 6 and suggested that "Doctors of Chiropractic" be capitalized throughout the document.

Dr. Elginer reminded the Committee that the final step of the Strategic Plan process would be to conduct the Action Planning with SOLID. She shared that staff would determine the tasks that will be completed in order to accomplish each strategic plan goal by a specific time frame. Finally, Dr. Elginer stated that these tasks would be reviewed by each committee.

Strategic Plan Goal 1.1

Dr. Elginer asked what the Board meant by including the term "increasing" related to pursuing an increase in chiropractic standards.

Dr. Roza responded that chiropractors are not required to have a four-year degree to obtain a license. He also explained that the Board discussed "elevating" standards or requirements.

Dr. Elginer shared concern about the topic of raising standards for the profession. First, it signals that there could be a problem with who is entering the chiropractic colleges.

Dr. Elginer suggested that the Plan Goals be reordered to group similar topics in the same area. She explained that this would also help clarify any confusion and help with the flow of the plan.

Strategic Plan Goal 1.2

Dr. Elginer asked for clarification about what was meant by “increase approval standards” related to CE providers.

Mr. Puleo responded that the goal would be to increase or establish approval standards because currently there are no approval standards for CE providers in law.

Mr. Puleo suggested that Goal 1.1 could be changed to state “revising” instead of “increasing” entrance requirements at chiropractic colleges to enhance the quality and caliber of graduates.

Strategic Plan 1.3

Dr. Elginer asked whether the “develop and implement an auditing process for CE courses” was to confirm compliance or ensure compliance.

Ms. Van Allen stated that the Board’s CE audit process is a confirmation of compliance with the law.

Strategic Plan 1.7

Mr. Puleo explained that the Strategic Plan Goal 1.7 discussion by Board Members involved the possible inclusion of the “BCE 10 Ten Enforcement Violations” into CE ethics/law courses.

Dr. Elginer explained that the Goal was unclear and could be changed to say “implement a new CE ethics requirement”.

Mr. Puleo shared that this change would not increase the amount of CE hours.

Mr. Puleo suggested that due to the lack of clarity, Strategic Plan Goal 1.7 should go back to the full Board for further discussion and clarification.

Mr. Puleo explained that the SOLID Action Planning session would take place after the October 2016 Board Meeting.

Strategic Plan Goal 2.1

Dr. Elginer asked if the final result of this Goal would include a publication mapping out the complaint process.

Mr. Puleo confirmed that this would be publication informing consumers what to expect when they file a complaint with the Board.

Strategic Plan - Enforcement

Dr. Elginer referred to the *About the Board* section for the Plan which states that 70% of the Board's budget is allocated to enforcement. She expressed concern that with only four goals related to enforcement program, maybe there should be more emphasis in this area.

Mr. Puleo disagreed explaining that the program does not have any outstanding issues that need to be addressed. He shared that the Business and Professions Committees' staff would understand that the majority of Board resources are allocated for enforcement.

Strategic Plan Goal 3.3

Dr. Elginer asked how the Board would operationalize this goal.

Mr. Puleo suggested that the Government and Public Affairs and Licensing Committees' could discuss the best ways to outreach to schools. He explained that staff had discussed the possibility of sending staff members to the California Chiropractic Colleges to address graduating classes and provide information about preparing and passing the licensing examination. Mr. Puleo believes that this could help alleviate some of the confusion when applying for licensure.

Dr. Elginer recommended that without additional clarity, this item should go back to the full Board for additional discussion.

Mr. Puleo stated that the Strategic Plan would be a topic on the October Board Meeting agenda.

Strategic Plan Goal 4.1 and 4.2

Dr. Elginer shared that these two items were duplicative and that one should be removed.

Strategic Plan Goal 5.1

Dr. Elginer asked what the Board meant when it decided that the goal should be to "explore options for succession planning to better safeguard the Board with continuity of services."

Mr. Puleo responded that it would be up to Board leadership to ensure that succession planning is done successfully. Due to limitations with civil service laws, it will take deliberate planning to ensure that any changes to the Board Members or staff would not impact the continuity of the Board or its operations.

Dr. Elginer requested that the stakeholder data collected by SOLID be added to the Strategic Plan. She requested including a breakdown of Strategic Plan participants would be helpful.

Dr. Elginer reminded the Committee that Strategic Plan items 1.7 and 3.3 would need further discussion at the next Board Meeting. Also, she stated that Strategic Plan item 4.2 should be removed. Finally, Dr. Elginer requested that staff seek an alternative format for the Strategic Plan that is tabular or similar to the previous plan.

Discussion of Dates for Future Committee Meetings

Dr. Elginer reminded the Committee of the November 17th and 18th, Legislative Meet and Greet meetings.

Public Comment For Items Not On The Agenda

N/A

Future Agenda Items

N/A

Adjournment

Dr. Elginer adjourned the meeting at 11:45 a.m.



State of California
Edmund G. Brown Jr., Governor

Agenda Item 3
July 11, 2017

Review and Discussion on the 2017-2019 BCE Strategic Plan Action Items for the Government & Public Affairs Committee

Purpose of the item

The Committee will review the 2017-2019 Strategic Plan goals and action items.

Action(s) requested

No action requested at this time.

Background

Following the completion and approval of the Strategic Plan, the Board develops action items to facilitate the completion of the Board's Goals. These items are used as objective measurements by the Board and staff to ensure the completion of the plan.

Recommendation(s)

N/A

Next Step

N/A

Attachment(s)

- BCE 2017-2019 Strategic Plan

Public Relations and Outreach

Communicate with consumers, licensees, governmental entities, and stakeholders about the current and evolving practice of chiropractic and the regulation of the profession.

3.1

Establish a process to utilize media outlets to strengthen Board relationships with media and to increase public awareness of Board functions.

Objective/Measurement	Completion Date
Put in place process.	
Action Item	
3.1.1 Partner with DCAs Office of Public Affairs to identify resources available to increase public awareness.	Q1 2017

3.2

Foster relationships with legislators to educate them about the role of the Board in regulating the chiropractic profession.

Objective/Measurement	Completion Date
Educated Legislature.	
Action Item	
3.2.1 Continue to schedule annual meet-and-greets with legislative offices and provide relevant information.	Ongoing
3.2.2 Create outreach publications and materials educating the public on complaint process.	Ongoing

3.2.3 Be responsive to inquiries from legislators and their staff.	Ongoing
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3.3

Identify and prioritize opportunities for Board member interactions with schools, associations, and CE providers to educate students and licensees about the role of the Board and better facilitate reciprocal communication.

Objective/Measurement	Completion Date
Increased number of events attended by Board members.	
Action Item	
3.3.1 Establish a calendar of events sponsored by applicable entities.	Q2 2017
3.3.2 Request administrative approval to travel to out-of-state events.	Annually
3.3.3 Send a letter from Board Chair to appropriate entities offering to send a Board member representative to address meetings at schools and associations and provide information about Board activities, resources permitting.	Q2 2017 and ongoing
3.3.4 Encourage licensed Board members to become active in their local chiropractic community.	Q1 2017
3.3.5 Establish a tracking log to monitor Board member participation at outreach opportunities.	Q2 2017
3.3.6 Create standard presentation(s) for Board members to present, for example, regarding enforcement, licensing, role of the Board. <i>Note: Representing the Board at public or private events needs to be at the approval of the Board Chair and EO.</i>	Q4 2017



State of California
Edmund G. Brown Jr., Governor

Agenda Item 4
July 11, 2017

Review, Discussion and Possible Action on the Administrative Procedure Manual

Purpose of the item

The Committee will review and discuss the possibility of changes to the BCE Administrative Procedure Manual.

Action(s) requested

No action requested at this time.

Background

The BCE Administrative Procedure Manual was created to serve as a reference guide regarding the function of the BCE and its committees, roles of board members, and procedures for board and committee meetings. The Administrative Procedure Manual also provides general information regarding board operating procedures, administration and staff, and other policies and procedures.

Recommendation(s)

N/A

Next Step

N/A

Attachment(s)

- Administrative Procedure Manual

BOARD MEMBER ADMINISTRATIVE PROCEDURE MANUAL

Notice of Meetings Posted on the Internet

(Government Code Section 11125 et seq.)

Meeting notices shall be posted on the Board's web site at least 10 days in advance of the meeting, and include the name, address, and telephone number of staff who can provide further information prior to the meeting.

Board Meeting Locations

(Board Policy – 2013 Strategic Plan)

The Board holds meetings at various geographic locations throughout the state to increase accessibility. It is recommended that at least one meeting per year is held in Sacramento, one in Southern California, and one at a California Chiropractic College. All meeting locations will be scheduled subject to available space and budget limitations.

E-Mail Ballots

(Government Code Section 11526 and Board Policy)

The Board must approve any proposed decision or stipulation before the formal discipline becomes final and the penalty can take effect.

Proposed stipulations and decisions are e-mailed to each Board Member for his or her vote. For stipulations, a background memorandum from the assigned deputy attorney general accompanies the e-mail ballot. A two-week deadline generally is given for the e-mail ballots for stipulations and proposed decisions to be completed and returned to the Board's office.

Board Members are required to submit a vote on no less than 75% of proposed stipulations and decisions provided for review. If a Board Member is unable to meet this minimum requirement, the Board Member may be subject to a conversation from the Board Chair or Vice Chair.

Holding Disciplinary Cases for Board Meetings

(Board Policy)

When voting on e-mail ballots for proposed disciplinary decisions or stipulations, a Board Member may wish to discuss a particular aspect of the decision or stipulation before voting. If this is the case, the ballot must be marked "hold for discussion," and the reason for the hold must be provided on the mail e-ballot. This allows staff the opportunity to prepare information being requested.

If one vote is cast to hold a case for discussion, the case is set aside and not processed (even if four votes have been cast on a decision). Instead the case is scheduled for a discussion during a closed session at the next Board meeting.



State of California
Edmund G. Brown Jr., Governor

Agenda Item 5
July 11, 2017

Discussion and Possible Action on the Annual Legislative Meet and Greet Meetings (Strategic Plan Goal 3.2)

Purpose of the item

The Committee will discuss the efficacy of the Annual Legislative Meet and Greet Meeting with stakeholders.

Action(s) requested

No action requested at this time.

Background

Strategic Plan Goal 3.2 is to “Foster relationships with legislators to education them about the role of the Board in regulating the chiropractic profession.” The last few years, the Board has held meet and greet meetings with various Board stakeholders in the fall. These meetings have been held with legislative, agency, and department staff to discuss the Board’s various programs. At these meetings, staff provides each stakeholder with Board outreach publications, a strategic plan, and our quarterly newsletter.

Fortunately, after a few years of these meetings, the Board has established a working rapport with these key stakeholders. The meetings have been successful and staff would like the Committee to reconsider the necessity of these meetings in their current form.

Recommendation(s)

No recommendation at this time.

Next Step

N/A

Attachment(s)

N/A



State of California
Edmund G. Brown Jr., Governor

Agenda Item 6
July 11, 2017

Update on Efforts to Increase Public Awareness of the BCE (Strategic Plan Goal 3.1)

Purpose of the item

The Committee will discuss efforts taken by staff to increase public awareness of the BCE.

Action(s) requested

No action requested at this time.

Background

Strategic Plan 3.1 is to “Establish a process to utilize media outlets to strengthen Board relationships with media and to increase public awareness of Board functions.” Strategic Plan Action Item 3.1.1. requires the Board to “Partner with DCA’s Office of Public Affairs to identify resources available to increase public awareness.”

On June 22, 2017, the Executive Officer and staff met with DCA’s Office of Public Affairs to discuss ways to better utilize social media to increase awareness of the Board. The Public Affairs staff provided suggestions and many of these options were discussed. Specifically, they suggested the creation of a content bank and content calendar. The content bank would be a repository of content generated by the Board Members and staff to be used at a later date. Those dates would be scheduled out using the content calendar. This calendar would allow staff to schedule the release of content that is contained in the content bank. Additionally, it would allow for the consistent release of information which would help grow the Board’s audience.

Recommendation(s)

No recommendation at this time.

Next Step

N/A

Attachment(s)

N/A



State of California
Edmund G. Brown Jr., Governor

Agenda Item 7
July 11, 2017

Update on Public Outreach Presentation (Strategic Plan Action Item 3.3.6)

Purpose of the item

The Committee will receive an updated copy of the BCE Public Outreach Power Point Presentation.

Action(s) requested

No action requested at this time.

Background

Strategic Plan Action Item 3.3.6 requires the “Creation of a standard presentation(s) for Board Members to present; for example, regarding enforcement, licensing, role of the Board.” The Board had a presentation that was utilized previously. That presentation was updated by staff and was used most recently at the California Chiropractic Association Annual Conference in San Diego.

Recommendation(s)

No recommendation at this time.

Next Step

N/A

Attachment(s)

N/A

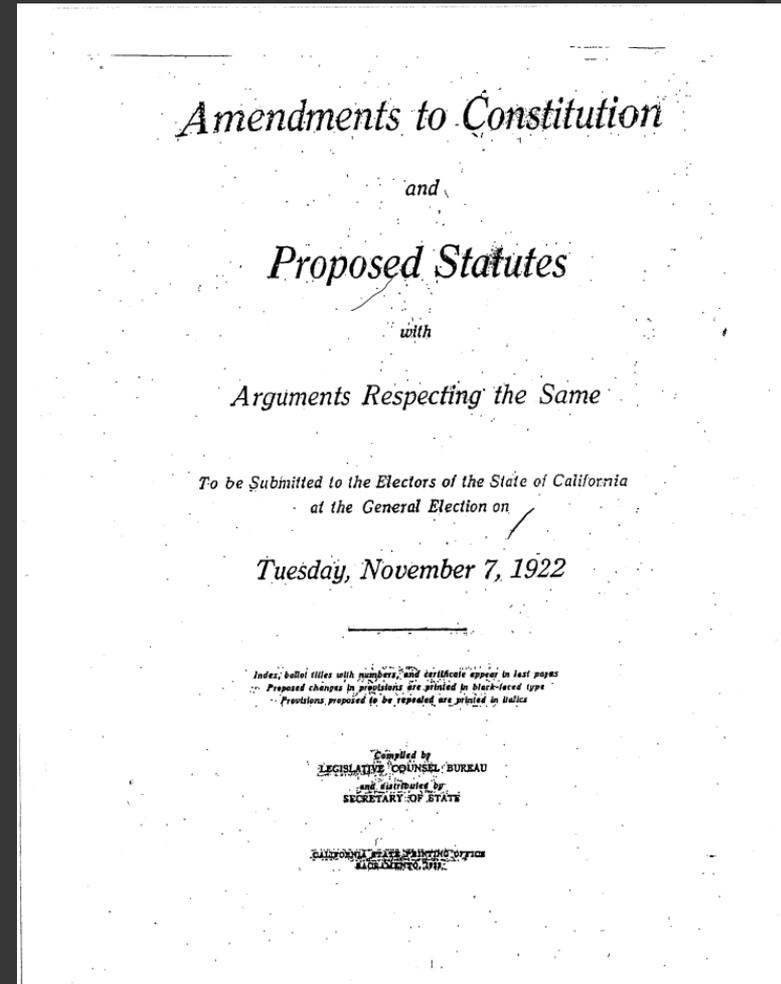


Board of Chiropractic Examiners

By Heather Dehn, D.C., Board Member
Robert Puleo, Executive Officer
June 4, 2017

Origin of Board of Chiropractic Examiners (BCE)

- Passage of Proposition 16 on November 7, 1922, resulted in the establishment of the California Chiropractic Initiative Act of 1922.



Purpose of the Board

- ⦿ “The mission of the Board of Chiropractic Examiners is to protect the health, welfare, and safety of the public through licensure, education, and enforcement in chiropractic care.”
- ⦿ How do we do this?
 - Licensing of Doctors of Chiropractic
 - Educating Doctors of Chiropractic and the public
 - Enforcing the current law and regulations
 - Establishing regulations that govern chiropractic

BCE vs. Professional Associations

- The mission of the BCE is to protect the health, welfare, and safety of the public through licensure, education, and enforcement in chiropractic care.
- The chiropractic associations are statewide, nonprofit organizations that advocate on behalf of chiropractic doctors.

Board Members

◎ Seven Members

- Appointed by Governor
- 5 professional + 2 public
- Four year term.
- Can be re-appointed for another four years.
- Can receive grace period of up to one year.

◎ Officers

- Chair, Vice-Chair, Secretary
- Elections held each January

Current Members

- Heather Dehn, D.C. (Chair)
- Frank Ruffino (Vice Chair)
- Sergio Azzolino, D.C. (Secretary)
- Julie Elginer, DrPH.
- Corey Lichtman, D.C.
- Dionne McClain, D.C.
- John Roza, D.C.

How the Board Office Works

◎ Board Staff

- Executive Officer.
 - Selected by the Board Members.
 - Serves at the pleasure of the Board.
- Rest of staff are civil service employees.
- At present we have 20 full-time positions.

◎ Others

- Legal Counsel to the Board.
- Deputy Attorney General.
- Contracted services.

Laws Regulating Doctors of Chiropractic

- California Chiropractic Initiative Act
- Business & Professions Code
- California Code of Regulations
- Health & Safety Code
- Insurance Code
- Labor Code (Worker's Compensation)

Proposed New Regulations

⦿ In-progress

- BCE licensure application to comply with new legislation
- Consumer Protection Enforcement Initiative (CPEI)
- Disciplinary Guidelines and Uniform Standards

⦿ Proposals

- Amendments to continuing education regulations
- Maintenance of records for closed chiropractic practices
- Mandatory Cardiopulmonary Resuscitation (CPR) Certification for all licensees
- Advertising of chiropractic specialties

Ways to Educate the Public

- ◎ Board Website
- ◎ Public Outreach Events
- ◎ Pamphlet
 - A Guide to the Chiropractic Profession
 - A Guide to the Chiropractic Profession- Spanish
 - About Us
 - About Us - Spanish
 - A Consumer's Guide to Chiropractic Care
 - A Consumer's Guide to Chiropractic Care-Spanish

Educating Doctors of Chiropractic

- ⦿ Continuing Education to maintain license.
- ⦿ BCE Website
- ⦿ BCE Quarterly Newsletter
 - Available on website
- ⦿ Board Meetings
 - Live webcast. Archived on the website.
- ⦿ Speaking at seminars, conferences and classrooms at the invitation of stakeholders

BCE Statistics

- ◎ Approximately
 - \$3 million dollar annual budget
 - 13,166 current licensees
 - 530 complaints received annually
 - 100 active probationers
 - 192 current continuing education providers
 - 20 chiropractic colleges approved by the Board.

Enforcement

- ◎ 70% of BCE budget is in enforcement.
- ◎ 3 full-time investigators.
- ◎ BCE Expert Witnesses
- ◎ Complaints are investigated w/ Exec Officer + Deputy Attorney General.
 - Some are dismissed.
 - Some result in letter of admonishment and/or citation + fine.
 - Others result in trials:
 - Probation of license (Usually 3-5 years).
 - Revocation of license (Minimum 2 years).
 - 2 convictions of insurance fraud, etc. = 10 year loss.

Top Enforcement Violations

- ⦿ Negligence/Incompetence
 - Physical harm to patient
- ⦿ False and Misleading Advertising
 - Sensational claims
- ⦿ Insurance Fraud
 - Billing for service not rendered
- ⦿ Sexual Misconduct
 - Inappropriate touching

TOP ENFORCEMENT VIOLATIONS

Here are examples of frequent violations that may result in disciplinary actions. Please refer to the Board of Chiropractic Examiners (BCE) Rules and Regulations link (www.chiro.ca.gov/laws_regs/regulations.pdf) and Initiative Act link (www.chiro.ca.gov/laws_regs/initiative_act.shtml) for comprehensive coverage of all possible grounds of discipline.

BEYOND SCOPE OF PRACTICE:

- Performing surgical procedures
- Claiming to treat/cure cancer
- Furnishing/prescribing controlled substances

CONVICTION OF A CRIME(S):

- Theft
- DUI
- Domestic violence
- Vandalism

EXCESSIVE TREATMENT:

- Treatment beyond what is reasonable/necessary or within the standard of care
- Failure to document necessity (conduct a thorough exam, diagnose the condition, implement a treatment plan, and conduct follow-up exams to assess progress)

FAILURE TO RELEASE PATIENT RECORDS WITHIN 15 DAYS OF REQUEST:

- Includes requests from patient, patient attorney, patient representative, insurance company, or BCE representatives

FALSE AND/OR MISLEADING ADVERTISING:

- Sensational claims
- Fraud/misrepresentation
- No "D.C." after chiropractor's name

INSURANCE FRAUD:

- Double billing
- Up coding
- Billing for service not rendered
- Excessive treatment

NEGLIGENCE/INCOMPETENCE:

- Physical harm to patient
- Failure to exercise appropriate standard of care

PAYMENT FOR REFERRALS:

- Discounts
- Free services
- Cash/gift cards

SEXUAL MISCONDUCT:

- Erotic behavior
- Sexual contact or having sexual relations with a patient, client, customer, or employee
- Inappropriate touching

UNLICENSED PRACTICE:

- Practicing after license expired
- Aiding and abetting unlicensed individuals
- Failing to promptly renew

VIOLATION(S) INVOLVING DRUGS/ALCOHOL:

- DUI
- Practicing while impaired
- Possession or use of any illicit drugs
- Prescription medication abuse

Violations Codes/Descriptions

California Code of Regulations (CCR):

- 302(a) – Scope of Practice
- 302.5 – Use of Laser
- 303 – Filing of Addresses
- 304 – Discipline by Another State
- 308 – Display of License
- 311 – Advertisements
- 312 – Illegal Practice
- 316 – Responsibility for Conduct on Premises
- 317 – Unprofessional Conduct
- 318 – Chiropractic Patient Records/Accountable Billing
- 319 – Free or Discount Services
- 319.1 – Informed Consent
- 361(b) – 24 Hour CE Requirement
- 366 – Continuing Education Audits
- 367.5 – Application, Review of Refusal to Approve (corporations)
- 367.7 – Name of Corporation
- 371(c) – Renewal and Restoration

Chiropractic Initiative Act of California (ACT):

- 10 – Rules of Professional Conduct
- 15 – Noncompliance With and Violations of Act

Business and Professions Code (BP):

- 801 (a) – Professional Reporting Requirements (Ins-malpractice settlements)
- 802 (a) – Professional Reporting Requirements (Lic-malpractice settlements)
- 810 – Insurance Fraud
- 1054 – Name of Chiropractic Corporation
- 17500 – Unlawful Advertising

Health and Safety Code (HS):

- 123110 – Patient Access to Health Records

Complaint Process

- ⦿ Complaints initiate the enforcement process
- ⦿ Highest priority is given to threats to public health and safety.
- ⦿ Upon receipt of a complaint that appears to be within the Board's jurisdiction, an acknowledgment letter is sent advising the complainant that the Board has received its complaint and that it will be forwarded to an analyst for review.
- ⦿ Complaints that concern the care and treatment provided by a chiropractor, the analyst will request copies of medical records and a written summary of the care provided.

Complaint Process Cont.

- When all of the requested records have been received, the complaint will be sent to a chiropractic consultant for review.
- Violations of the law by a licensed chiropractor may result in a citation or charges against the chiropractor that could lead to suspension or revocation of the license.
- Citations may contain civil penalties of up to \$5,000

Complaint Process Cont.

- ⦿ Complaints are reviewed by the Executive Officer and the assigned Deputy Attorney General.
 - Some are dismissed.
 - Some result in letter of admonishment and/or citation + fine.
 - Others result in trials:
 - Probation of license (Usually 3-5 years).
 - Revocation of license (Minimum 2 years).
 - 2 convictions of insurance fraud, etc. = 10 year loss

Board Meetings

- Usually once a quarter.
- Usually in different locations and chiropractic colleges throughout the state.
 - Remaining 2017 Board Meetings:
 - July 25, 2017 Whittier
 - October 26, 2017 San Francisco

Connect with the BCE

- ◎ BCE website
- ◎ <http://www.chiro.ca.gov>

- ◎ Facebook
- ◎ <https://www.facebook.com/pages/Board-of-Chiropractic-Examiners>

- ◎ Twitter
- ◎ https://twitter.com/BCE_news

- ◎ Subscribe to our mailing list:
<https://www.dca.ca.gov/webapps/chiro/subscribe.php>

Questions?

